

Program B: Injured Worker Reemployment Program

Unless otherwise indicated, all objectives are to be accomplished during or by the end of FY 2003-2004. Objectives may be key or supporting level. The level of the objective appears after the objective number and before the objective text.

Performance indicators are made up of two parts: name and value. The indicator name describes what is being measured. The indicator value is the numeric value or level achieved within a given measurement period. For budgeting purposes, performance indicators are shown for the prior fiscal year, the current fiscal year, and alternative funding scenarios (continuation budget level and Executive Budget recommendation level) for the ensuing fiscal year of the budget document. Performance indicators may be key, supporting, or general performance information level. Key level is indicated by a "K" in the "Level" column of the standard performance indicator table. Supporting level is indicated by an "S" in the "Level" column of the standard performance indicator table. General Performance Information indicators appear in tables labeled as General Performance Information.

DEPARTMENT ID: 14-Department of Labor

AGENCY ID: 14-475 Office of Workers' Compensation

PROGRAM ID: Program B - Injured Worker Re-employment Program

1. (KEY) Set up all claims within five days of receipt of Notice of Claim Form; make a decision within 180 days of setting up of the claim; maintain administrative costs below four percent of the total claim payments.

Strategic Link: Office of Workers' Compensation, Program B, Goal I- Ensure reimbursements within 60 days of receipt of request for qualifying claims and maintain adequate funding.

Louisiana: Vision 2020 Link: Not applicable

Children's Cabinet Link: Not applicable

Other Link(s): Not applicable

Explanatory Note:

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
3949	S	Total claims closed	1,000	1,258	1,200	1,200	1,200	1,200
3951	S	Number of decisions rendered	1,000	1,412	1,200	1,200	1,200	1,200
3955	S	Number of claims pending	2,200	3,460	3,300	3,300	3,300	3,300
3962	S	Percentage of denials resulting in suits	5	7	5	5	8	8
3693	S	Total claims payment	\$30,458,190	\$29,957,340	\$30,458,190	\$30,458,190	\$32,000,000	\$34,000,000
3965	S	Percentage of administrative cost to total claims payment	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%
10394	K	Percentage of claims set up within 5 days	90.0%	100.0%	90.0%	90.0%	95.3%	95.3%
10395	K	Percentage of decisions rendered by board within 180 days	35%	58%	50%	50%	46%	46%

¹ The department would like to capture this data as a GPI table. They are requesting to change this into a table.